NHS App - user - research feedback

Dr Lisa Carter ( GP and previously Associate Clinical Director NHS Lothian Primary care and clinical lead for Quality. Specialism was emergency medicine as consultant)

Feedback: Overall in her opinion if NHS did not plan for red/black status then there would be a crisis in the service.

App Wire Frame - She also thought the tabs were clear and liked the home page.

But there is other date to consider (but this will be part of the extension)

Ambulance Wait Times at hospitals

Delayed discharge data.

Recruitment vacancies - wider than the consultant and other allied health professional (OT,physio).

In addition, the black status is likely to be 100%+ capacity in a hospital and where there are Ambulances waiting outside each hospital for hand-over of patients.